



CLOUD VOICE SERVICE FOR BUSINESS

Stay in touch for less with a feature-rich, simple to use communication solution.



WiLine Cloud Voice Service is an affordable and feature-rich phone system that was built for any size business. It is easy to use and fast to deploy, so your team can be up and running in no time.

WiLine's cloud phone service offers you all the communication features you need to manage your business today, while allowing you to grow and scale with ease in the future. The comprehensive feature set covers all areas of your business including your main business number with directory services, individual employees with soft phone options, contact center agents with sales/service capabilities, and specialty locations like conference rooms, lobbies, and warehouses with custom routing rules, plus call forwarding. An easy to use online portal gives you the power to manage all the feature-rich settings available, putting you in control.

THE RIGHT FEATURE FOR THE TASK OR TEAM



Primary Business Number & Administration

Auto Attendant | Call Routing | Call Queuing | Voicemail | Directory Services | Flexible Settings and Security



All Employees

Dedicated Phone Number | Personal Voicemail | Portal or Email Voicemail Access | Soft Phone Option | Audio Conference Bridge



Contact Center Agents

Call Logs | Custom Routing Rules | Auto Attendant | ACD | Call Queues | Real Time Queue Dashboards | Reporting | Historical Reporting



Specialty Locations - Conference Rooms, Break Rooms, Lobby Phone, Warehouse Phones, and More

Custom Routing Rules | Unanswered Call Forwarding to Main Auto Attendant

One affordable, monthly rate per user keeps your costs low and predictable. The service plan for each user includes phone number (DID) with voicemail, unlimited local/long distance calling, plus low international rates. WiLine's high capacity, low latency bandwidth ensures non-blocking clear voice quality. You can keep your existing phone numbers or add new numbers from WiLine – the choice is yours.

WiLine Cloud Voice Service is a purpose-built, powerful add-on service to WiLine's dedicated, symmetrical, and reliable business internet.

Simple to Use & Feature-Rich: Take and make business calls from all your favorite devices, receive voicemails in email and leverage conference calling.

Easy Set-up & Expansion: Simple set-up and ongoing control through an online portal. Scale out to new users, teams, or even locations with ease.

Affordably Priced & Always Reliable: One low, predictable price per user keeps you on budget. Enterprise-grade reliability backed by SLAs.

Need desktop or conference phones?

WiLine makes it easy. You can purchase or rent the phones you need.

WiLine has been helping businesses thrive since 2002, offering tailored solutions at unbeatable savings.

Call **1-888-494-5463** to connect today.

www.wiline.com

SERVICE FEATURES

3-Way Calling
Abbreviated Internal Dialing
Auto Attendant
Call Forward / Busy / No Answer
Call Reporting / Real Time Statistics
Call Transfer
Call Waiting
Caller ID / Caller ID Block
CRM Integration
DID Blocks
General Voicemail Box
Hunt Group
Individual Voicemail Box
Local Number Porting
Message on Hold
Multiple-Line Appearance
Queue Management
Queue Dashboards
Reporting / Historical Reporting
Shared-Line Appearance
Speed Dial
Toll-Free Numbers*
Unlisted Numbers
Variable Call Forward
Voicemail to Email
White Page Listings

*Additional fee applies

